

# **Accessibility Plan**

#### Date of Approval:

December 10, 2019

Resolution No: 2019-382

#### Years Applicable:

January 1, 2020 - December 31, 2021

#### **Contact Information:**

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#### **Statement of Commitment**

As a local government agency, the Rural Municipality of Elton takes pride in keeping current with the evolving needs and interests of the broader population, and is committed to maintaining accessible communities.

In 2013, the Province of Manitoba announced The Accessibilities for Manitobans Act which requires all public sector organizations to develop and implement plans to enhance accessibility in five areas:

- Customer Service
- Employment
- Information and Communications
- Built Environment
- Transportation

These standards give us a systematic guide by which to review current practices and consult with our community.

Guided by a team made up of Councillor Donna Mitchell & Jennifer Sutherland, Administrative Assistant, phase one of this project is underway.

The Rural Municipality of Elton is committed to ensuring equal access and participation for all people, regardless of their abilities. We are committed to treating people in a way that allows them to maintain their dignity and independence. We believe in inclusion.

We are committed to meeting the needs of people who face accessibility barriers by identifying, removing and preventing these barriers and by meeting requirements of The Accessibility for Manitobans Act.

# **Organizational Overview**

Formed under the authority of the Province of Manitoba, the Rural Municipality of Elton is responsible for the delivery of local services, facilities, safety and infrastructure for residents within its boundaries including;

- Water & Sewer (Sewer for Forrest Residents Only)
- Roads
- Garbage and Recycling
- Fire Protection and Emergency Measures Services
- Collection of Municipal and School Taxes
- Municipal Elections
- Other Government Services (Planning, Economic Development, Traffic, Animal Control, etc.)

## **Policies & By-Laws**

Accessibility Standards, Policy No. 71-2019

#### **Achievements:**

- "The RM of Elton will provide information, in an accessible format on request, or with communication supports that consider a person's specific needs." was added to all emails sent out to ensure all communication is accessible no matter their abilities.
- Created Accessibility Standards Policy No. 71-2019.
- All staff completed a self-assessment form, to develop individualized emergency response information to meet their needs in an emergency situation.
- Reviewed Municipal facilities & ensured all corridors were free of clutter and obstructions.

#### **Actions:**

- Create a Council, Staff and Volunteer Training Policy
- All council and staff to take the free online training in the Customer Service Standard Regulation and The Accessibility for Manitobans Act (<a href="http://www.accessibilitymb.ca/online-training.html">http://www.accessibilitymb.ca/online-training.html</a>).
- Consider accessibility when making new or changing current programs, services and public facilities.
- Monitor progress in implementing this Accessibility Plan to assist with development of future plans.
- Review all written correspondence to ensure all communication provided is accessible no matter their abilities.